



Boarding Agreement



CLIENT NAME: _____ DROP OFF DATE _____ PICK UP DATE: _____

PET NAME: _____ COLOR: _____ BREED: _____ WT: _____ AGE: _____ SEX: _____ ALTERED? Y N

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HOME ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

HOME PHONE: _____ CELL PHONE: _____ CELL PHONE: _____

BUS. PHONE: _____ E-MAIL ADDRESS: _____

If someone other than you, the owner, is picking up your pet(s), please specify who will pick up your pet(s):

NAME: _____ PHONE NUMBER(S): _____

ADDRESS: _____

HE/SHE IS AUTHORIZED TO PAY FOR THE EXPENSES OF BOARDING MY PET(S) WITH MY CREDIT CARD ON FILE,
SIGNED _____, THE OWNER.

VET CLINIC: _____ VETERINARIAN: _____ PHONE: _____



FEEDING INSTRUCTIONS WHILE YOUR PET IS BOARDING WITH US



DOGS

Our House Food is **ROYAL CANIN**. This is a dry food, in small bites, appropriate for dogs of any size. **There is no additional charge for feeding our dry food; we feed adult dogs – one year and older – one time daily, and we feed puppies – under one year – twice daily.** Other frequencies and special instructions can certainly be accommodated (see below).

My dog will eat your house food Yes No

You may prefer that your dog be fed **your food** – this option is beneficial for dogs on special diets, dogs eating prescription foods from the veterinarian, dogs currently eating a lamb and rice based food, etc. No different from people, some pets can experience diarrhea from a change in diet. You, as the pet owner, know your dog best.

Please note: There is a Special Feeding charge of \$1.00 per feeding/per pet. (Initials) _____

Our goal is to keep your pet happy and healthy while with us.

Should you choose to bring your own food, we need the following information:

Name of Food: _____ Quantity: _____ Frequency: _____

Please circle those that apply: Wet/Canned Dry Mix (wet & dry) Dry with Water

Last time your dog had any food: _____ am _____ pm Does your dog have any food restrictions? _____

Food allergies? Please describe: _____



Our wet and dry House Food is provided by **ROYAL CANIN**, it is a chicken-based product. **There is no additional charge for feeding our House Food(s) (either just dry or just wet, or both). We feed cats two times daily.**

My cat will eat your house food Yes No
If "yes," my cat will eat (please circle one) Both Wet and Dry Dry Only Wet Only

You may prefer that your cat be fed your food – this option is beneficial for cats on special diets, cats eating prescription foods from the veterinarian, cats who are known to be finicky eaters, etc. No different from people, some pets can experience diarrhea from a change in diet. You, as the pet owner, know your cat best.

Please note: There is a Special Feeding charge of \$1.00 per feeding/per pet. (Initials) _____

Our goal is to keep your pet happy and healthy while with us.
Should you choose to bring your own food, we need the following information:

Name of Food: _____ Quantity: _____ Frequency: _____

Please circle those that apply: Wet/Canned Dry Mix (wet & dry) Dry with Water

Last time your cat had any food: _____ am _____ pm Does your cat have any food restrictions? _____

Food allergies? Please describe: _____



ACTIVITIES INFORMATION

We offer an assortment of Yappy Hour treats for our guests: ♥ Non-dairy Ice Cream ♥ Peanut Butter Frozen Bone ♥ Hotdog (All Beef)
 ♥ Tuna Treat (Chicken of the Sea Real Tuna, Cats only)

Is your dog/cat authorized to have a treat from our Yappy Hour Menu? Yes No

There is a charge of \$2.00 per treat/per pet for our Yappy Hour treats. (Initials) _____

We offer a Seasonal Treat or Holiday Meal. Is your pet authorized to have a Holiday Meal? Yes No

Special Holiday Meals – this festive treat is \$5.00 per pet/per time. (Initials) _____

Small & Senior Dog Day Care: All dogs participating in Small & Senior Dog Day Care must be six months old, 10-30 pounds, spayed or neutered. Is your dog authorized to play in Small & Senior Dog Day Care? Yes No

Large Dog Doggy Day Care: All dogs participating in Large Dog Doggy Day Care must be six months old, spayed or neutered, be at least 20 pounds or more (they will be in a yard with dogs of all sizes and breeds with no exceptions). Yes No

Large Dog and Small Dog Day Care (1/2 day, with boarding only) is an additional \$16.00 per dog/per day. (Initials) _____

Large Dog and Small Dog Day Care (Full day) is an additional \$23.00 per dog/per day. Initials) _____

Individual Exercise or playtime: Pottybreaks are available up to 3 times a day. Is your dog authorized to participate in Pottybreaks? Yes No

Participating in Individual Play/Adventure walk is an additional \$10 per dog/per session. (Initials) _____

Participating in Pottybreaks is an additional \$5.00 per dog/per session. (Initials) _____



MEDICAL INFORMATION

VACCINATION POLICY

To help prevent the spread of disease while your pet(s) is in our care, all dogs must be current on Rabies, Distemper/Parvo, Bordetella and Canine Influenza (Bivalent) vaccinations. All cats must be current on Rabies and Feline Distemper Combo vaccinations. **Vaccine manufacturers very strongly recommend your dog avoid social situations up to 24 hours after receiving vaccines.** It is the responsibility of the owner to provide proof of vaccination history for each pet boarding. The vaccinations must have been administered by a veterinarian. **If vaccinations are not current at the time you need to board your pet, we can arrange for a veterinarian of our choice, and at owner's expense, to administer such expired/required vaccines, or your pet(s) cannot be allowed to board with us.**

VACCINATIONS

Please bring your vaccination records in so that we can update your pet's records. If you are not sure we have your updated information, feel free to call us to verify the information.

Owners understand that even if Owner's dog(s) is vaccinated against Canine Cough (Bordetella), Canine Influenza, there is a chance that the Owner's dog can still contract Canine Cough or any other illness during the pet's stay at CANINE COUNTRY CLUB/FELINE INN. Owner specifically agrees that CANINE COUNTRY CLUB/FELINE INN shall in no way be responsible should my dog contract Canine Cough, Dog Flu, Para influenza (Cat) or any other illness while in the care of CANINE COUNTRY CLUB/FELINE INN regardless of current vaccination status.

(Initials) _____

MEDICATION

NAME OF PET	MEDICATION NAME	REASON FOR USE	DOSAGE	FREQUENCY	LAST DOSE GIVEN

Administering Medication is an additional charge of \$1.00 per medication/per dose/per pet. (Initials) _____

Special instructions for administering medication? _____

SEIZURES

Has your dog/cat ever had a seizure? Yes No

If "yes," last seizure date: _____ (we need a pet to be seizure free for at least six (6) months prior to boarding)

How are the seizures being treated? (Circle one) Medication Diet Medication & Diet

If your pet has had a seizure, and the seizures are not being treated, we need a letter from the veterinarian regarding the ability of your pet to be safely boarded in our boarding facility – we do not provide 24-hour-a-day medical care.

We cannot care for insulin-dependent pets. We do not administer shots under any circumstances

POST-OPERATIVE PETS

Has your pet recently had any **stitches (sutures) or staples**? Yes No

If "yes," on what date were they removed? _____

Does your pet currently have **stitches (sutures) or staples**? Yes No

Unfortunately, if your pet currently has stitches or staples we are unable to board them. If s/he had them removed/dissolved less than two (2) weeks ago, we require a letter from your veterinarian detailing your pet's readiness to board.

This is very important! Pets who have recently had surgery are susceptible to infection. We will happily help find a veterinary hospital at which to board your recovering pet! We are not a 24-hour medical facility and cannot care for post operative pets. We want to keep all of our guests healthy and happy!

OTHER HEALTH INFORMATION

Does your dog/cat have hip dysplasia and/or arthritis? _____

Does your pet have any allergies (other than the food allergies addressed earlier)? _____

Has your dog/cat **been ill** in the last 30 days? Yes No

Has s/he **been to the vet** in the last 10 days? Yes* No

***If yes, you must complete the top of page 4**

If your pet was ill in the last 10 days, or your pet went to the vet for whatever reason in the last 10 days, we need to know. **It is our responsibility to do everything we can to prevent the spread of infectious disease.** We can only do that with your cooperation. It is possible your pet may need a period of separation from other pets to ensure the safety of all the pets in our care. _____

Does your dog/cat have any other medical/health concerns that we should know about? _____

I HEREBY CERTIFY THAT MY PET IS HEALTHY AND FREE FROM ANY ILLNESS. If recently in veterinary care, a signed release from your veterinarian must accompany pet stating that your pet is certified for boarding. If pet shows any sign of non-recorded illness at the time of boarding, then your pet may not be accepted for boarding. **(Initials)** _____



MEDICAL ILLNESS POLICY

As the owner of the pet(s) named above, I understand that CANINE COUNTRY CLUB/FELINE INN, its employees, officers, directors, and agents will exercise due care and diligence to protect the health and safety of my pet(s) while in their care. In the event my pet becomes ill or sustains an injury, I agree to have CANINE COUNTRY CLUB/FELINE INN call the emergency contact at the number(s) provided below regarding my pet's symptoms and treatment options. However, if I as the owner or authorized agent cannot be reached, I agree to and consent to the veterinarian retained by CANINE COUNTRY CLUB/FELINE INN to render care for my pet(s) and agree to full payment of all fees for such medical care. **(Initials)** _____

I hereby authorize the following person(s) to act as my agent(s) should the need for medical care arise during my pet's stay at CANINE COUNTRY CLUB/FELINE INN, and I am unable to be reached. I also consent to the veterinarian retained to render care for my pet(s) to release all medical information to CANINE COUNTRY CLUB/FELINE INN, including but not limited to vaccination information, medical care, both past and present. I also understand that I shall be fully responsible for any and all medical care authorized by either myself or any authorized agent (including CANINE COUNTRY CLUB/FELINE INN) including any and all costs associated with such medical care. **(Initials)** _____ I hereby agree that I will pay for any and all medical costs incurred by such veterinarian for the care of my pet(s), up to and including costs of vaccinations, office visits, sutures should they be required, x-rays, medications, and any and all other unforeseen medical costs. **(Initials)** _____

Emergency Contact: _____ Phone: _____
Emergency Contact: _____ Phone: _____

Has your dog/cat ever exhibited **aggressive/possessive behavior with:**
People? Yes No **Toys?** Yes No **Food?** Yes No **Other dogs/cats?** Yes No
If "yes," please explain: _____

Has your dog ever tried to climb a 6 foot fence? Yes No Does your pet have any exercise limitations? Yes No
If "yes," please tell us about it: _____

Does your dog/cat have any sensitive areas that should not be touched or petted? _____
Has your dog/cat ever aggressively bitten anyone? Yes No
If "yes," please explain: _____

Please share any additional information that may be helpful in providing the best possible care and most enjoyable stay for your pet(s)!

Canine Country Club/Feline Inn is not responsible for damaged or lost personal belongings. **(Initials)** _____ You may want to keep "favorite" or irreplaceable items at home. Sometimes pets' behavior is different in a boarding setting than it is at home. S/he might shred a toy or blanket while boarding even though s/he's never done that at home! Also, for your dog's safety while boarding, we do not accept rawhides, pig ears, or cow hooves.

Pet's belongings brought on vacation: _____



DISCLAIMERS AND ADDITIONAL PROVISIONS RELATING TO BOARDING AND DOGGY DAY CARE

CANINE COUNTRY CLUB/FELINE INN is happy to offer the opportunity for your pet(s) to be **boarded** here, and participate in Doggy Day Care. CANINE COUNTRY CLUB/FELINE INN offers an outdoor play area and all dogs will be under supervision by one of our highly trained staff. Doggy Day Care is an important part of a dog's ability to socialize and obtain exercise to maintain a healthy heart and weight. In order for us to be able to offer these valuable services, we have developed the following set of provisions and disclaimers, which you must carefully read and agree to before allowing your pet to participate in Doggy Day Care or boarding at CANINE COUNTRY CLUB/FELINE INN. (Initials) _____

1. Doggy Day Care is for happy, healthy dogs that are neutered or spayed. Doggy Day Care is not recommended for dogs that have medical conditions such as diabetes, seizures, heart murmurs, or any other medical condition that may be aggravated by excitement or rough play. CANINE COUNTRY CLUB/FELINE INN assumes no responsibility for the aggravation of any medical disorders caused by your dog's participation in Doggy Day Care, and owner agrees that in such event, the provisions of section (3), below, shall not apply.
2. Doggy Day Care is also not for dogs that have temperament problems such as aggression or extreme shyness with either dogs or people. If your dog is found to exhibit any of these behaviors they will be removed from Doggy Day Care and you will receive a note with an explanation as to why your dog was removed. CANINE COUNTRY CLUB/FELINE INN has a no tolerance policy. The daily fee will not be refunded for this day of Doggy Day Care or boarding.
3. Standard precautions will be used against the injury, escape, or death of this pet. CANINE COUNTRY CLUB/FELINE INN and staff will not be held responsible for injuries that may occur, provided standard care and precautions have been followed as determined at the sole discretion of CANINE COUNTRY CLUB/FELINE INN. It is expressly agreed by Owner and CANINE COUNTRY CLUB/FELINE INN that liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 (two hundred dollars) per animal boarded. In no event shall CANINE COUNTRY CLUB/FELINE INN, ITS OWNERS AND AGENTS be liable for illnesses that arise during Owner's pet's stay or after Owner's pet has left the facility.
4. Owner understands and agrees that the Owner is solely responsible for any harm caused by Owner's pet(s) while attending Doggy Day Care or boarding at CANINE COUNTRY CLUB/FELINE INN. Owner further understands and agrees that in admitting Owner's pet(s) to CANINE COUNTRY CLUB/FELINE INN all health and behavior problems have been fully disclosed to the best of owner's knowledge.
5. CANINE COUNTRY CLUB/FELINE INN reserves the right to refuse to accept a pet(s) if at Check-In it appears to us, in our sole discretion, that such pet(s) is sick or that its behavior could jeopardize the health or safety of other pets or our staff.
6. Owner agrees and understands that there are inherent risks of illness or injury when dealing with animals and humans in a group setting. Such risks include, but are not limited to: problems associated with rough play such as bite wounds and scratches, Canine Cough or other illness, and, in extremely rare instances, death. Owner understands and agrees that under no circumstances shall CANINE COUNTRY CLUB/FELINE INN be responsible for illness or injury to pet(s) participating in Doggy Day Care, and that in such event, the provisions of section (2), above, shall not apply.
7. Owner fully understands that any health or behavior problems that develop during their pet's stay at CANINE COUNTRY CLUB/FELINE INN will be handled and treated as deemed appropriate by the employees at CANINE COUNTRY CLUB/FELINE INN, and owner agrees to assume full financial responsibility for any and all expenses arising or relating thereto, subject to the stipulations set forth in the Medical Illness policy above.
8. **Owner understands and agrees to the charges for boarding at CANINE COUNTRY CLUB/FELINE INN. Daily charges begin on the date and time of drop off. Check out time on the day of departure is 12 Noon. Drop off and pick up times for all pets boarding at CANINE COUNTRY CLUB/FELINE INN are Monday through Sunday 6:30 AM to 8:00 PM (Holiday hours are subject to change). Check out time is 12:00 Noon. Another day of boarding will be charged to owner if pet(s) does not check out by 12 Noon. The only exception to this policy would be if the owner has scheduled their pet(s) for a bath and brush/grooming and pet in fact goes home on the day the pet(s) receives the scheduled bath and brush/grooming. If pet(s) receives a bath and brush/ grooming but does not go home on that day, Owner will be charged for the bath and brush/grooming and another day of boarding. (Initials) _____**
9. Valid forms of payment include Cash, Master Card, Visa, American Express, or Discover. We do not accept checks as a form of payment.
10. All charges incurred by the Owner under this agreement shall be due and payable in full upon pick up of the pet(s). Owner agrees that the pet(s) shall not leave CANINE COUNTRY CLUB/FELINE INN until such time as all charges incurred by the Owner have been paid in full to CANINE COUNTRY CLUB/FELINE INN. In addition, CANINE COUNTRY CLUB/FELINE INN is hereby granted by Owner a lien on the pet(s) for any and all unpaid charges resulting from boarding at CANINE COUNTRY CLUB/FELINE INN. Owner hereby agrees that in the event that all charges incurred under this contract are not paid when due, CANINE COUNTRY CLUB/FELINE INN may exercise its lien rights upon ten days written notice sent by certified mail, return receipt requested, to Owner at the address shown on this contract. I further understand that if I do not pick-up my pet(s) on the appointed date, and no effort is made to reach the CANINE COUNTRY CLUB/FELINE INN after a five day period, I relinquish ownership of my pet(s), and I will be responsible for any outstanding balance due. I further understand that CANINE COUNTRY CLUB/FELINE INN shall do whatever is in the best interest of the pet(s) I have abandoned. CANINE COUNTRY CLUB/FELINE INN may dispose of pet(s) for any and all unpaid charges, at public or private sale or by turning pet(s) over to the nearest Humane Society or Animal Shelter. If such sale shall not secure sufficient funds to pay for all charges incurred under this contract, then Owner shall be liable to CANINE COUNTRY CLUB/FELINE INN for the difference. All monies realized by CANINE COUNTRY CLUB/FELINE INN at such sale, over and above the charges incurred under this contract and the costs of sale, shall be paid by CANINE COUNTRY CLUB/FELINE INN to Owner.

11. This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of Owner and CANINE COUNTRY CLUB/FELINE INN.
12. If any legal action is brought to enforce the provisions of this contract, the prevailing party shall be entitled to recover reasonable attorney's fees. These fees, which may be set by the court in the same action or in a different action brought for these purposes, are in addition to any other relief to which the prevailing party may be entitled. Owner agrees that venue for any action or proceeding filed under this contract shall be in Bernalillo County, Albuquerque, New Mexico.
13. Owner understands and agrees that in the event that any portion of this agreement shall be found void or unenforceable for any reason all other portions of the agreement will remain in full force and effect.

I have read, understand, and agree to all provisions of this agreement. I fully intend to pick up my pet(s) on the date I have specified. If circumstances change I will notify CANINE COUNTRY CLUB/FELINE INN of the new pick up date and assume responsibility for any additional charges incurred.

SIGNATURE OF OWNER/AGENT FOR PET(S): _____ **DATE:** _____

I can be reached during my pet(s) stay at: Phone Number: _____



BATH AND BRUSH/GROOMING AGREEMENT AND RELEASE

I, the undersigned, do hereby authorize CANINE COUNTRY CLUB/FELINE INN to provide Salon services for my pet.

Please initial next to the desired Salon service below:

BATH & BRUSH – We bathe your pet using breakthrough technology. This system offers your pet an invigorating massage while providing the most thorough cleaning available. It also enhances the application of coat and skin conditioning treatments. Also included in the BATH & BRUSH: gentle blow dry, nail trim, anal gland expression, ear cleaning, hand brushing, and bow. **I want the BATH & BRUSH service for my pet. (Initials)** _____

SHED FREE – Our SHED free treatment starts with our bathing system and includes all aspects of our BATH & BRUSH service. Additionally, pets receive a six-step treatment process using specialized SHED free tools and products. This treatment includes a thorough brushing with the correct brushes and combs for each pet’s particular coat type. Special shampoos and conditioners moisturize and nourish the skin and coat. To complete the process, an anti-shedding solution is applied. **I want the SHED free service for my pet. (Initials)** _____

SHED free treatments should be scheduled every four to six weeks as a maintenance program. Your pet’s hair will grow, just like ours, and unless maintained, shedding will resume. SHED free treatments do not stop the natural shedding process, nor is this treatment a one-time cure. The treatment is most effective when pets are kept on a maintenance schedule.

HAIRCUT – This service includes every aspect of our BATH & BRUSH, as well as a complete CLIP or hairstyle of your choice. For your pet’s FULL GROOM, you may choose a breed-specific clip or a summer haircut; you may want your dog’s “feathers” trimmed and a “potty path” shaved. For the FULL GROOM, please share any and all details about how you want your pet to look with our customer service staff. **I want the FULL GROOM service for my pet. (Initials)** _____

We offer additional services such as TEETH BRUSHING, MEDICATED SHAMPOO, OATMEAL SHAMPOO (for sensitive skin), and HEALTHY COAT treatment (a coat conditioner that adds luster and sheen to the pet’s coat while bringing essential oils to the hair and skin). Please feel free to ask for more information on any of our services!

DEMAT – I am aware that if my pet is matted, CANINE COUNTRY CLUB/FELINE INN may deem it necessary to shave or demat my pet, and that this may incur a demat charge of **\$5.00 for each 15 minute period the groomer spends in dematting my pet**; and that these procedures can include consequences such as clipper burn, brush burn, or nicks and cuts. CANINE COUNTRY CLUB/FELINE INN will use all precautions during these procedures to minimize any possible side effects.

FLEAS & TICKS – I am aware that if my pet is found to have fleas and/or ticks that CANINE COUNTRY CLUB/FELINE INN will treat my pet as they deem necessary and that due to the nature of the insecticides used, there may be side effects for which CANINE COUNTRY CLUB/FELINE INN cannot be held responsible. I am also aware that any such treatments are not guaranteed 100% effective. Furthermore, I agree to pay any charges incurred treating my pet for fleas and/or ticks (parasite dip).

HEALTH ISSUES – List all medical conditions that pertain to grooming:

Should CANINE COUNTRY CLUB/FELINE INN need to contact me regarding issues they discover during the grooming process, clarification of grooming instructions, or readiness of my pet for pick-up, I can be reached at the following telephone number: _____

I hereby certify that the above information is an accurate and complete disclosure of my pet’s health, and I hereby release CANINE COUNTRY CLUB/FELINE INN from any liability regarding any situation that may occur during the grooming process as a result of my pet’s prior health.

SIGNATURE OF OWNER OR OWNER’S AGENT: _____ **DATE:** _____